



- 4 a. Derive the response of a first order system, subjected to unit step function input. Explain the importance of time constant on speed of response. (10 Marks)
- b. By applying Routh criterion, discuss the stability of the closed loop system whose characteristic equation is  $S^6 + 3S^5 + 4S^4 + 6S^3 + 5S^2 + 3S + 2 = 0$ . (10 Marks)

## PART – B

- 5 The open loop transfer function of a unity feedback system is
- $$G(S) = \frac{K}{S(1+S)(1+0.125S)}$$
- Draw the polar plot and determine :
- The value of K so that the gain margin of the system is 32 db.
  - The value of K so that the phase margin of the system is  $60^\circ$ . (20 Marks)
- 6 The open loop transfer function of a unity feedback system is
- $$G(S) = \frac{K(1-0.1S)}{S(1+S)(1+0.1S)}$$
- By sketching the Bode asymptotic plot, determine:
- Gain crossover frequency and phase crossover frequency when  $K = 1$
  - The value of K so that the gain margin as the system is 30 db
  - The values of K so that the phase margin of the system is  $60^\circ$ . (20 Marks)
- 7 The open loop transfer function of a unity feedback system is
- $$G(S) = \frac{K}{S(S+2)(S^2+2S+2)}$$
- Sketch the root locus plot and determine :
- Limiting value of K for stability
  - The values of K so that the damping ratio is 0.707. (20 Marks)
- 8 a. What is a compensator? How are compensators classified? (05 Marks)
- b. Derive the transfer function of lag network and find the frequency at which the phase angle lag of a lag network is maximum. What are the characteristics of a lag compensator? (15 Marks)

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06ME758

**Seventh Semester B.E. Degree Examination, May/June 2010**  
**Total Quality Management**

Time: 3 hrs.

Max. Marks:100

**Note: Answer any FIVE full questions, selecting atleast TWO questions from each Part.**

PART - A

- 1 a. Define Total Quality Management. Explain in brief six basic concepts of TQM. (08 Marks)  
b. With a neat block diagram, briefly explain TQM frame work. (08 Marks)  
c. What are the benefits of TQM? (04 Marks)
- 2 a. List out the 14 points containing Deming's philosophy. Explain any three in brief. (10 Marks)  
b. Mention ten principles suggested by Dr. Kaoru Ishikawa. (10 Marks)
- 3 a. Define leadership. What are the characteristics of quality leaders? (10 Marks)  
b. Mention and explain quality statements. (10 Marks)
- 4 a. Write notes on : i) PDCA cycle ii) SDCA cycle. (12 Marks)  
b. Sketch and explain the WV model showing the connections amongst proactive and reactive improvement and process control. (08 Marks)

PART - B

- 5 a. Write notes on : i) Re – engineering ii) Kaizen. (08 Marks)  
b. Define bench marking. What are the six steps involved in bench marking process? (08 Marks)  
c. What are the advantages and disadvantages of bench marking? (04 Marks)
- 6 a. Define QFD. With a neat sketch, explain four phases of QFD process. (08 Marks)  
b. With the help of form, explain the design FMEA document. (08 Marks)  
c. List four benefits of QFD. (04 Marks)
- 7 a. Explain ISO – 9000 series of standards. (06 Marks)  
b. Explain briefly organizational evaluation standards of ISO 14000 series of standards. (08 Marks)  
c. What are the four levels of documentation? Explain briefly with the help of documentation pyramid. (06 Marks)
- 8 a. Explain the concept of six sigma. (08 Marks)  
b. What is product acceptance control? Explain the differences between single, double and multiple sampling plans. (12 Marks)

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Important Note : 1. On completing your answers, compulsorily draw diagonal cross lines on the remaining blank pages.  
2. Any revealing of identification, appeal to evaluator and /or equations written eg, 42+8 = 50, will be treated as malpractice.